

STONE

DESIGN & CO

Maintenance Guidelines

Natural

Stone Floors

STONE

DESIGN & CO

Thank you for considering Stone Design & Co for your next project.

Natural stone is a material designed to be lived with, developing character and patina as it responds to its environment over time. Appropriate care and ongoing maintenance will help preserve its appearance, performance, and longevity for years to come.

The following guidelines provide general maintenance recommendations to assist homeowners, builders, designers, and property managers in caring for Stone Design & Co natural stone following installation. While every project is unique, consistent maintenance is essential to protecting the integrity and enduring beauty of the material.

Drawing on industry knowledge and practical application across a wide range of environments, these recommendations are intended as a general guide only. Maintenance requirements should always be considered alongside the specific conditions of each project and carried out in accordance with recognised industry practices. Where specialised treatment or technical advice is required, consultation with an appropriately qualified professional is recommended.

If you need any further assistance, please reach out to our showroom team.

Natural Stone Floor Maintenance

Natural stone is a living material that will naturally develop character as it responds to its environment and everyday use. A considered maintenance routine will help preserve its appearance, protect its surface, and ensure lasting performance for years to come.

The level of maintenance required will vary depending on the stone selected, its location, exposure to the elements, and the amount of foot traffic it receives. Regular cleaning, prompt removal of contaminants, and appropriate sealing all contribute to the long-term beauty and durability of natural stone flooring.

General Maintenance

Ongoing care can be divided into three key areas:

Routine cleaning to remove dust, dirt and abrasive debris before it can wear the surface. Targeted stain management to address spills, organic matter and environmental contaminants as they occur. Professional maintenance, when required, to undertake deep cleaning or specialised treatments appropriate to the stone and its application.

Sealing Natural Stone

Sealing is recommended for most natural stone flooring to assist with stain resistance and long-term surface protection while maintaining the material's natural character.

Stone Design & Co recommends the premium Chemforce range of natural stone sealers, including Enhance+, Stain Protector, and Fortifier Plus. The most suitable product will depend on the stone type, finish, intended application, and environmental conditions.

As every project is unique, our showroom team can provide personalised recommendations to help determine the most appropriate Chemforce sealing system for your installation.

Routine Cleaning

Internal Applications

- sweep or vacuum regularly using a soft-bristled attachment to remove dust and loose grit.

- Clean periodically using a pH-neutral cleaner specifically formulated for natural stone, diluted in accordance with the manufacturer's recommendations.
- For more thorough cleaning, lightly agitate the surface with a non-abrasive cleaning pad before removing excess water and allowing the floor to dry completely.

External Applications

- Regularly remove leaves, soil and organic debris using a broom or leaf blower.
- Clean periodically with a pH-neutral natural stone cleaner and rinse thoroughly with clean water using a low-pressure hose.
- Ensure all cleaning residues are removed from the surface after washing.

Stain & Spot Cleaning

Natural stone may occasionally be affected by environmental conditions and organic materials.

Leaves, mulch, soil and other organic matter can contribute to surface staining if left for extended periods. Some natural stones may also contain naturally occurring minerals that react with moisture or surrounding conditions, resulting in colour variation or oxidation over time. These characteristics are inherent to natural stone and form part of its unique beauty.

Prompt cleaning will significantly reduce the likelihood of permanent staining.

Stone Design & Co offers a range of professional natural stone cleaning products designed to address varying levels of soiling, from routine maintenance through to more targeted cleaning. As the most suitable cleaner will depend on the stone type, finish and nature of the staining, our showroom team can provide personalised product recommendations and technical advice for your specific application.

Where isolated staining or organic growth occurs, stone-specific cleaning products may be appropriate. Always:

- Test any cleaning product in an inconspicuous area before use.
- Follow the manufacturer's dilution and application instructions.
- Avoid allowing cleaning products to dry on the stone surface.
- Rinse thoroughly with clean water after treatment.

If staining persists or further guidance is required, we recommend contacting our

showroom team or consulting an experienced natural stone care specialist before proceeding.

Important: High-pressure cleaning is not recommended, as excessive pressure can permanently damage the surface and texture of natural stone

Professional Maintenance

Over time, natural stone may benefit from professional deep cleaning to remove embedded contaminants and restore the appearance of the surface. The frequency of professional maintenance will vary depending on the stone type, level of use and environmental conditions.

As a general guide:

- Internal flooring: every 2–3 years.
- External and wet areas: every 1–2 years.

Where specialised treatment is required, we recommend engaging an experienced natural stone care professional.